

Counter Checking Form

For Store Managers

Section 1: Contact Information

Store Name & ID:

Date:

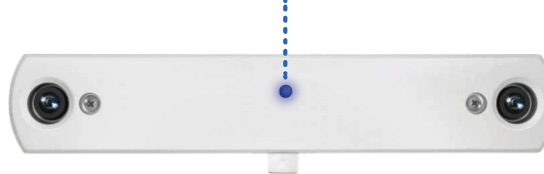
Contact Person:

Contact Number:

Section 2: Quick Survey

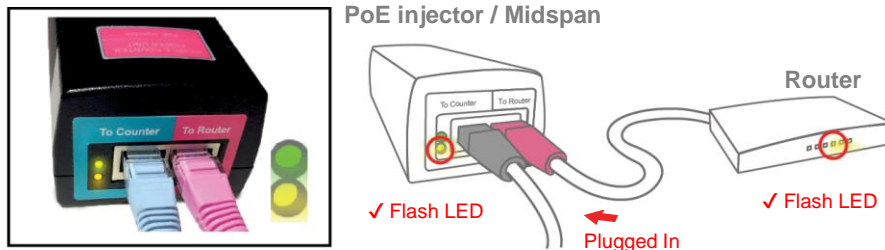
Step 1: Check LED light colour

Stay for 15 seconds to observe LED light colour. Refer to **LED Light** indication message below.



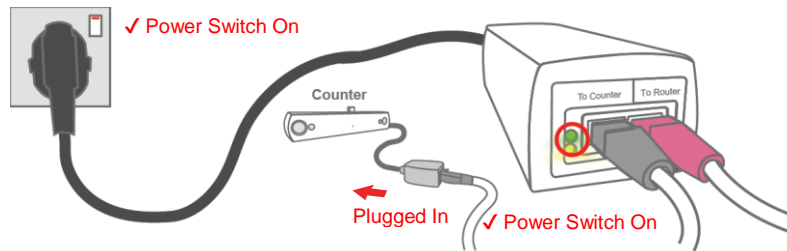
Step 2: Check PoE Injector / Midspan lights

Make sure PoE Injector / Midspan has both **Green and Orange** lights.



Step 3: Make sure power switch is always turned on.

Make sure the power cord is plugged tightly into Midspan / PoE Injector.



Section 3: Observation on LED lights

LED colour	Camera no. (left to right from inside the store)	PoE Injectors / Midspan Status
○ No Light	<input type="checkbox"/> Camera 01 <input type="checkbox"/> Camera 02 <input type="checkbox"/> Camera 03 <input type="checkbox"/> Camera 04 <input type="checkbox"/> Camera 05 <input type="checkbox"/> Camera 06 <input type="checkbox"/> Camera 07 <input type="checkbox"/> Camera 08	
● Yellow Light	<input type="checkbox"/> Camera 01 <input type="checkbox"/> Camera 02 <input type="checkbox"/> Camera 03 <input type="checkbox"/> Camera 04 <input type="checkbox"/> Camera 05 <input type="checkbox"/> Camera 06 <input type="checkbox"/> Camera 07 <input type="checkbox"/> Camera 08	
● Green Light	<input type="checkbox"/> Camera 01 <input type="checkbox"/> Camera 02 <input type="checkbox"/> Camera 03 <input type="checkbox"/> Camera 04 <input type="checkbox"/> Camera 05 <input type="checkbox"/> Camera 06 <input type="checkbox"/> Camera 07 <input type="checkbox"/> Camera 08	
● Red Light	<input type="checkbox"/> Camera 01 <input type="checkbox"/> Camera 02 <input type="checkbox"/> Camera 03 <input type="checkbox"/> Camera 04 <input type="checkbox"/> Camera 05 <input type="checkbox"/> Camera 06 <input type="checkbox"/> Camera 07 <input type="checkbox"/> Camera 08	
● Blue Light	<input type="checkbox"/> Camera 01 <input type="checkbox"/> Camera 02 <input type="checkbox"/> Camera 03 <input type="checkbox"/> Camera 04 <input type="checkbox"/> Camera 05 <input type="checkbox"/> Camera 06 <input type="checkbox"/> Camera 07 <input type="checkbox"/> Camera 08	E.g. Camera 05 midspan is working (green & orange light)

Please refer to Counter Troubleshooting and Diagnose Guideline to perform the checking.